

4th Annual PK Software User Conference

April 25-27, 2013

PCCA Learning Center • Houston, Texas

This yearly event is designed to provide the best opportunity for interaction and advanced training with the PCCA PK Software Support Team and PK Development Team.

Join your fellow pharmacies using PK Software to continue pushing the limit of the software technology. Each year these conferences are intended to focus on helping you improve productivity, efficiency, and quality through the use of PK Software. In addition to the lectures by all the members of our support and development staff we have created a brand new format including:

Hands-On Workshop You will process prescriptions in our pre-configured environment and experience:

- Workflow tracking in action
- Implementation of quality assurance and quality control features
- User security structured design
- Label and manifest customized by PK Support

Developers' Round Table Delve into the minds and motivations of development. Enjoy intimate small group settings with developers to discuss software designs, current projects and what's new in the future. Face-to-face time to provide our development team your expert insight on how you use The Compounder in the real world.

Activities Participate in critical thinking and problem-solving activities that will help with real life situations at your pharmacy. Test your skills against others to see how well you know the software.

Lecture Above all, our focus is to provide the information you want and need – including, but not limited to:

- Modules: E-Prescribing, Online Billing, Shipping
- Rx Filling: Prescriptions, Doctors, Patients, and their efficient filling methods
- Batch Process: Chemical inventory, formulas, drugs, and logs interface
- And much more!

Whether you're attempting to implement advanced features or consider yourself an expert there is plethora of information for you. Network and share with fellow PK Software pharmacies to see the value in alternative ways. Let us showcase the newest features and additions to the software that have not even been released yet.

We look forward to seeing you in Houston!

**Advanced topics
will be discussed.
Working knowledge
of PK Software is required.**

PK Software
A P C C A C O M P A N Y

Agenda (subject to change)

Thursday, April 25, 2013

8:00 AM Welcome

8:10 AM Staff and Attendee Introductions

8:40 AM Chemicals / Formulas / Logs – Where else to start but at

the beginning? We cover details on the foundation of the software.

- Perpetual Inventory
- Formula Best Practices
- Batch Labeling
- Balance Integration
- Chemical Updates
- Sub formulas
- Quality Assurance
- Link Rx to Log

10:00 AM Break

10:20 AM Rx Filling & To Do Management System – How do we pre-

pare for hands-on? Cover the processing of prescriptions from beginning to end.

- Configure Rx Settings
- Doctor Download
- Using an Rx Template
- Patient Settings
- Details on Rx History
- Managing To Do List

11:30 AM Interface Breakdown – Let us share with you how the menus were designed. What tools you never knew existed in our search menus, grids and all those hotkeys!

11:45 AM Group Assignments

12:00 PM Lunch

Breakout Sessions 1:00 PM to 5:15 PM Everyone will experience:

Hands On Lab – Database pre-configured for you to experience our quality assurance and quality control tools. We cover the processing of a log along with the following:

- Download Inventory
- Barcode Validation
- Integrated Balances
- Batch & Chemical Labels

Developers' Round Table – What is development? Interact with our team and see what they do and how they do it. This is your opportunity to experience behind the scenes.

Night of the Living Compounder – The Compounding Apocalypse is here! How will you survive the rampaging customers that want their medications? This session will work your critical thinking and awareness of what tools can assist you in our software during real life scenarios.

1:00 PM Breakout Session 1

2:30 PM Breakout Session 2

4:00 PM Breakout Session 3

5:15 PM Closing Announcements

5:30 PM Opening Reception – PCCA Learning Center

Friday, April 26, 2013

8:00 AM Opening Announcements

8:10 AM PK Latest and Greatest Features – Here we display some features that have been released lately you may not be aware of.

- Data Image Split
- Rx Numbering System
- Auditing
- New Status system

8:40 AM Reporting – We explain our reporting menu and showcase our most popular reports. Demo of other tools alongside our PK Software.

- Log of Scripts
- End of Day Reports
- Controlled Substance Report
- Usage Reports
- Order Report
- Export to Excel

10:10 AM Break

10:30 AM User Security – Control the Who, What, and Where of the Compounder.

- Control Access
- Managing Permissions

11:00 AM Insurance Billing – Let us remove the mystery of online and offline billing options. How do I setup a discount program? What is a dispensing fee? We will walk you through how to configure your offline claims form and online claims transmission.

11:50 AM Topic Review – Discuss and determine what hasn't been covered, as we will provide it on Saturday.

12:00 PM Lunch

Breakout Sessions 1:00 PM to 5:15 PM Everyone will experience:

Hands On Lab – Database pre-configured for you to experience our different workflow designs. Processing a prescription through a pharmacy including:

- Rx Tracking vs. Rx Watch
- Manifest vs. Rx Label
- Rx Validation Tool
- User Security

Pricing Breakdown – Development covers the tools and techniques of pricing. Let us show you how to implement your price and safeguard your goals.

Test of The Compounder – Test your knowledge of the software. Compete with other attendees and claim victory!

1:00 PM Breakout Session 1

2:30 PM Breakout Session 2

4:00 PM Breakout Session 3

5:15 PM Closing Announcements

6:00 PM Dinner – PCCA

Saturday, April 27, 2013

8:00 AM Opening Announcements

8:10 AM Topic Speed Round –

- Shipping Interfaces
- Snappy Fax
- Training Services
- Accounts Receivable
- PC Charge
- Implementation Services
- Dispensing Interface
- PK Software Website

9:30 AM Upcoming Releases Sneak Peeks –

- Eagle Analytical Integration
- Paladin Interface
- Staff Pregnancy Warning
- TeleManager Interface

10:10 AM Break

10:30 AM U-Pick It! – Based on feedback from Friday, topics will be determined by you!

11:15 AM Data Mining – Timeline reports for every aspect of the business

11:30 AM Backing Up Your Database – Save your data!

11:45 AM Roadmap – The general future of the software – Paul Klomp

12:00 PM Adjourn

Register online at <http://bit.ly/10327Gd>

**LIMITED SEATING!
REGISTER EARLY!**

Or register via fax by filling out the form below and faxing to 281.933.6016.

PCCA Member #: _____ Pharmacy Name: _____

Registrant #1 Name: _____

Pharmacist / Technician / Other: _____ Credentials: _____ E-mail Address: _____

Registrant #2 Name: _____

Pharmacist / Technician / Other: _____ Credentials: _____ E-mail Address: _____

Registration Fee

\$900 USD per person (includes lunches, Thursday reception, Friday dinner, and learning materials). See Member Rewards discounts at right! *Payment is to be submitted to PCCA Houston and is in U.S. funds.*

PAYMENT METHOD:

Redeem FREE PCCA Member Reward (Diamond and Platinum Reward Members Only)

Bill Account (PCCA Members Only) \$_____.

Check enclosed for \$_____.

Charge \$_____ to my MasterCard Visa AE

Card No.: _____ Exp. Date: _____ 3-Digit Code: _____

Billing Address: _____

City: _____ State: _____ Zip/Postal Code: _____

Cardholder's Name: _____

Signature: _____



PCCA MEMBER
R E W A R D S

Use your Member Reward Level status to register for PCCA educational events at reduced rates!

Silver = \$810 ea

Gold = \$720 ea

Platinum = \$630 ea

Diamond = \$540 ea



Hotel Accommodations & Travel Arrangements

Sugar Land Marriott Town Square

16090 City Walk • Sugar Land, TX 77479 • 281.275.8400

PCCA Rate: \$125.00 Single/Double Block Cut-off: April 11, 2013

After the hotel cut-off date, rooms and rates will be based on availability. To get the best rate, don't delay! For assistance with travel arrangements, please contact Pam at 800/331-0068. **Enterprise Rent-A-Car's Flex Rate Program** gives PCCA Members 5% off the current rates at Enterprise Rent-A-Car locations nationwide when the reservation is made through www.enterprise.com (Account Number: 06C3214).

Ground Transportation (from the airport to the hotel): Merlo's Charters – 866/367-5466 or merloscharters.com; A-Ambassador – 713/572-5466 or aambassador.com; Sugar Land Shuttle – 832/434-8312 or sugarlandshuttle.com. Please make your reservations at least 72 hours in advance. *Note: PCCA will provide transportation to/from the hotel and PCCA facility at the beginning and end of each day.*

REGISTER ONLINE: <http://bit.ly/10327Gd> **RESERVATION DEADLINE:** April 19, 2013

- For registration information, call PCCA Events at 1.800.331.2498. For questions regarding the program, please call PCCA PK Software Support.
- If you do not receive your confirmation letter via fax within one week, please call PCCA Events to confirm receipt of registration. If you are unable to attend, a cancellation fee may apply.



The IRS will allow only 50 percent of all expenses for business meals/entertainment as deductible for tax purposes. The definition of meals includes continental breakfasts, refreshment breaks, lunches, dinners and receptions at professional conferences/ seminars, including taxes and gratuities.